

Pharmacy Services Administrative Organizations (PSAOs)

Empowering Independent Pharmacies and Increasing Operational Efficiency

Pharmacy Services Administrative Organizations (PSAOs) assist independent pharmacies as they manage the complex administrative and contractual aspects of their business, allowing them to focus on patient care. PSAOs help empower and elevate the collective voices of independent pharmacies in their interactions with third-party payers and pharmacy benefit managers (PBMs). By streamlining administrative processes and reducing operational burdens, PSAOs enable these small business owners to dedicate more time and resources to serving their patients



Support local, independent pharmacies and help coordinate interactions with national PBMs and third-party payers (public and private health plans).



Simplify pharmacy administration and enhance efficiency through central pay, reconciliation services, credentialing programs, claims processing support and other offerings.



Enhance pharmacy performance through tools, technology and resources, supported by expertise from industry professionals.



Empower community pharmacies and enable staff to focus their time and attention on helping patients.



Help PSAO members navigate managed care in an evolving healthcare landscape.

PSAOs provide administrative stability for pharmacies to support their customers, enabling them to focus on patient care and their business.